



**21st International QMOD-ICQSS  
Conference  
22-24 August, 2018, Cardiff, Wales, UK**

**Best Paper Award**

Presented for:

*Benzaemon Inoue, Sumitomo Electric and  
the Origins of Quality Circles*

**Authored by  
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**Su Mi Dahlgaard-Park & Jens J. Dahlgaard**  
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**QMOD-ICQSS Research Society**

